

## Thank you for using Syna's services

Through our User Terms and Conditions, we would like to inform you (the Client) of our rules for the services. By the Client accepting that the Client has read and accepted the terms and conditions set out below, the Client is entitled to order the services.

### **Credit information in general**

Credit information refers to a task, judgment or advice that is submitted to management for assessing someone else's creditworthiness or other goodwill in economic terms. Personal information is a special type of credit report, for which special protection rules apply.

### **Right of use**

The right to use the services is limited, among other things, in that they can only be used for one's own use. The information received may not be sold, donated or otherwise granted to another.

### **No copy to the subject of an inquiry**

From us, the Client can currently only order credit reports and financial statements for limited liability companies. Therefore we do not send a copy to the subject of an inquiry.

### **Correct information**

The Client undertakes to provide full and accurate information to Syna in connection with the order. This is important, among other things, for Syna to be able to live up to its obligations pursuant to the Credit Information Act to send any corrections to the Client.

### **Limitation of liability**

With regard to – among other things – the large number of information sources that form the basis for Syna's services and the large amount of information that is handled, it is not possible to guarantee on every occasion that no information is missing or incorrect.

The information that Syna provides can therefore never be more than part of the decision basis that the Client needs for the Client's business decisions. Advice and judgments are never a guarantee of the ability or willingness of the subject of an inquiry to pay.

Because of this, Syna does not assume any responsibility for any loss or damage incurred, of whatever kind it may be, or of the financial outcome of a credit report.

### **Personal information**

Syna handles the Client's personal information in confidence. This means, among other things, that we will not disclose the Client's information to other companies. Syna handles the information that the Client provides in accordance with the General Data Protection Regulation.